

This access statement does not contain personal opinions as to our suitability for those with disabilities, but aims to accurately describe the facilities and services that we offer all our visitors. The details are correct at the time of publication, June 2023.

Access Statement for Dinostar – The Dinosaur Experience – in Hull

Introduction

Dinostar is situated in the Fruit Market area of Hull's Old Town. The Dinostar building is a former fruit warehouse built in the early 20th century.

The visitor attraction comprises an exhibition of dinosaurs and fossils. Highlights include a full-size Tyrannosaurus rex skull, genuine dinosaur bones visitors can touch and dinosaur sound boxes. The exhibition has been designed to appeal to children and adults with plenty of interactive exhibits – push buttons and hands-on activities. The exhibition occupies two floors with the upstairs galleries accessible only via stairs. Visitors who cannot use the stairs are admitted free to the ground floor galleries of the museum.

We look forward to welcoming you. If you have any queries or require any assistance please feel free to contact us by calling (01482) 320424 or by email to info@dinostar.co.uk.

Pre-Arrival

Details of how to find Dinostar are on the “Find Us” section of our website, alternatively, you can plan your journey by car or public transport using www.transportdirect.info. The postcode for Dinostar is **HU1 1TH**. Note that the section of Humber Street outside Dinostar is no longer accessible to traffic – your satnav may not reflect this.

Dinostar is situated on Humber Street which has a wide, smooth, level, paved footpath with a section of restored cobbles down the centre of the street. Some streets in the area, notably Blanket Row, retain Victorian cobbles. There are seats in the street outside the museum.

The nearest railway station is **Hull Paragon**, which is a walk of approximately 20 minutes from Dinostar. Taxis are available at the station.

The main bus terminus is Hull's **Transport Interchange** which incorporates Hull Paragon railway station. Bus number 20 serves the area from the Transport Interchange – the nearest bus stop to Dinostar is at *The Deep* (approx. 400 yards away).

There is free on-street parking in the streets around Dinostar with a three-hour limit (no return within four hours). There is a Pay & Display car park on the side of Hull marina, accessed from Humber Dock Street at its junction with Wellington Street. This is about 200 yards from Dinostar along Humber Street. There is a Pay & Display multi-storey car park on Blackfriargate. This car park is about 200 yards from Dinostar across Queen Street.

Entrance and Reception Area

The entrance to Dinostar is on Humber Street with a step-free, level access. The entrance door is approximately 83cm (32 inches) wide. The entrance door takes you into the attraction's souvenir shop. The reception desk is located approximately 5m (6 yards) from the entrance directly in front of the entrance door.

Souvenir Shop

The Dinostar shop sells a range of souvenirs, toys and fossils. It is accessed directly from the entrance and when exiting the exhibition. The shop is carpeted and level throughout. There is space within the shop for a large wheelchair to manoeuvre and turn. There are display units accessible from a seated position. The shop is evenly and well lit with overhead lighting from both LED strip lights and spot lights.

Exhibition

Due to the changing nature of the exhibition we do not offer audio tours. Display boards for exhibits are in a clear font interspersed with a variety of images. Galleries have bright overhead lighting from LED strip lights and spot lights. There are chairs spread throughout the exhibition galleries.

Videos are played in some of the galleries and their sound can be heard throughout the exhibition. Visitor-operated push buttons play the sounds of dinosaurs – these are in a number of locations throughout the exhibition.

Access to the first floor galleries is via a single flight of 21 stairs with hand rails on both sides. Visitors who cannot use the stairs are admitted free to the ground floor galleries which comprise approximately half of the exhibition space.

Public Toilet

There is a publicly-available toilet on the ground floor of the attraction. It is approximately 15m (18 yards) from the entrance. This is a unisex toilet and a key is not required to access it. The toilet door opens outwards and it is locked by a slide lock. The toilet light and extractor fan are operated automatically by a sensor when visitors enter the toilet.

The dimensions of the toilet are approximately 200cm by 180cm (6ft 6in by 6ft) and there is a lateral transfer space. As you face the toilet pan the transfer space is to the right. The transfer space is approximately 87cm (34 inches) wide. The height of the toilet seat above floor level is 48cm (19 inches). As you face the toilet pan the drop-down grab rail is to the right.

There is a sink which is approximately 72cm (29 inches) high; the tap type is lever. There is a functional emergency alarm available. There is a mirror above the sink. Wall mounted rails are available either side of the sink.

Additional Information

Assistance dogs are welcome and water can be provided upon request.

There is space to leave bags, push chairs or wheel chairs behind the reception desk, if required.

Contact Information

Address: Dinostar
28-29 Humber Street
Fruit Market
Hull
HU1 1TH

Telephone: (01482) 320424 (An answerphone is available out of hours)

Email: info@dinostar.co.uk

Website: www.dinostar.co.uk

Twitter: [@DinostarHull](https://twitter.com/DinostarHull)

Facebook: [DinostarHull](https://www.facebook.com/DinostarHull)

Opening Hours: 11am to 5pm (last admission 4:15pm), every Saturday and Sunday plus some school holidays
(see web site for full details)

Tourist Information: Visit Hull & East Yorkshire – www.visithullandeastyorkshire.co.uk